Transport Canada No.: 2023-603
Campaign No.: M32/M33
June 2024

Safety Recall: Connecting Rod Bearing Wear

Dear Acura TLX Owner:

Acura Canada has initially notified you about this Safety Recall campaign in January 2024. This letter is to inform you that service parts are now available to complete the recall service on your vehicle.

The initial notice was sent to you in accordance with the requirements of the *Motor Vehicle Safety Act* (Canada), to inform you that your vehicle may contain a defect that could affect the safety of a person.

Honda Motor Co. has determined that a defect, which relates to motor vehicle safety, exists in certain 2015-2020 model year Acura TLX vehicles.

What is the problem?

Due to an issue at the time of manufacture, some engine crankshafts were produced out of specification. As a result, there may be abnormal friction between the crankshaft and connecting rod bearings which may lead to abnormal wear. Over time, such wear may lead to abnormal engine noises and eventually to bearing failure. If a connecting rod bearing fails, the vehicle's engine can be damaged leading to possible engine stalling, stopping while driving, and/or not starting. Continuing to drive your vehicle after the bearing wear causes a noticeable knocking/rattling noise may increase the risk of a fire or crash due to engine damage.

To resolve this issue, the connecting rod bearings will require inspection to determine the extent of wear occurring within the engine. Once bearing wear is assessed, the connecting rod bearings, and possibly other engine components, will be replaced.

What should you do?

Please contact your Acura dealer to schedule an appointment to have this Safety Recall service performed on your vehicle. You can schedule your appointment online – please visit https://www.acura.ca/en/dealerlocator to find a dealer in your region. Your dealer will be able to give you an estimate of how long they will require your vehicle – usually less than a day. The Safety Recall service procedure will usually take less than five hours to complete. The dealer will perform the Safety Recall service free of charge.

Who to contact if you experience problems or have questions?

If you need assistance or if your dealer is unable to perform the necessary service free of charge, please contact Acura Canada Client Services at 1-888-9ACURA9 (1-888-922-8729).

We apologize for any inconvenience this Safety Recall may cause you. Thank you for your co-operation.

Sincerely,

Dave Jamieson

Sr. Vice President & COO